

Quality Indicators

Reporting of learner engagement and employer satisfaction quality indicator

About this form

This form is to be completed by registered training organisations (RTO) as part of their obligations to report data on quality indicators in relation to learner engagement and employer satisfaction.

Please return this completed form to:

Email: vet.qi@edumail.vic.gov.au

Subject: Quality Indicators

RTO details			
RTO trading or legal name	Building and Construction Training Australia		
RTO number	22597		
Contact name	Mohammed Abdul Naser		
Telephone	0416939238	Mobile	0430087861
Date	24/06/2021		

Summary of Survey Responses		
Learner and Employer Responses	Learners	Employers
Total number of responses distributed	150	9
Total number of surveys received	82	6
Response rate (per cent)	54%	66%

Privacy statement

All information collected in this form is required by State or Commonwealth legislation and associated regulatory frameworks.

The VRQA will only use this information in relation to its powers and functions under the *Education and Training Reform Act 2006*. To read the VRQA's full privacy statement, see:

- [Privacy statement](#)

You are able to request access to personal information that we hold about you and request that it be corrected.

Summary of continuous improvement

Please indicate the main ways that learner engagement data has been used for continuous improvement

As a result of an analysis of learner engagement data, more support is being provided to students to cope with the challenging learning environment during COVID-19 Pandemic. This includes support through digital communication technologies and extra support classes to help with their learning. BCTA is also looking to adopt immersive technologies to ensure students are able to gain practical skills and knowledge in a more efficient and safe manner.

Please indicate the main ways that employer satisfaction data has been used for continuous improvement

One common theme that has emerged from employers' survey is the importance of practical knowledge and skills. Therefore, BCTA has started implementing innovative new technologies like virtual reality (VR) to increase student's knowledge and skills in a practical workplace environment. We believe this will allow a seamless transition for students from a learning environment to real workplace.

If you have not reported on both learner engagement and employer satisfaction data, please provide a reason

Declaration

RTO details

RTO Name

Building and Construction Training Australia

I confirm that the above RTO:

- has collected, analysed and retained quality indicator data
- has acted on data for the continuous improvement of training and assessment and client services
- has retained Quality Indicator data as evidence of compliance.

Name of Principal Executive Officer (PEO)

Full name

Mohammed Abdul Naser

Date

24 / 06 / 20 21

Signature

